1. I will not willfully and knowingly make, circulate or transmit any statement written, printed or by word, which is untrue in fact or calculated to mislead a customer or prospective customer with respect to moving services I offer.

2. I will honor the moral sanctity of all contracts of my company, whether written or oral, breaching no agreement, promise or tariff provision, whether by evasion, deliberate misinterpretation or any other means.

3. I will not, under any condition, grant or allow any rebate, either directly, indirectly or in any form whatsoever to customers or shippers, where such rebate would be in contravention of law or ethical business practice.

4. I will not take advantage of the confidence entrusted in me by a customer or act or refrain from acting in a manner detrimental to my customer.

5. I will refrain from defaming competitors by falsely representing or falsely disparaging the quality of their services.

6. I will not aid or abet a violation of the Code of Ethics and Professional Practices by assisting or encouraging another in a violation.

7. I understand that if my annual certification renewal fee is not paid by the due date, my consultant’s certificate will be de-activated. My CMC status can be reinstated upon payment of arrearages and compliance with the qualifications of re-certification, where appropriate. If my CMC status remains inactive for more than two (2) years, I understand that I will have to re-qualify and retest to have my CMC status reinstated.

8. It is the policy of the Association and its certified members to comply strictly with the letter and spirit of all federal and state trade regulations and anti-trust laws. I agree to comply strictly with these laws and regulations.
POLICY GUIDELINES
Certified Moving Consultant (CMC) Program

1. Eligibility to Apply Individuals involved directly or indirectly in the sales and marketing of moving and storage services anywhere in the world are eligible to apply. Both domestic and international applicants are welcome.

2. Qualifications to Become a Certified Moving Consultant

   - Must have a minimum six months of moving and storage industry experience and be recommended by a CMC or your employer.
   - Applicants must be employed by a member company in good standing with AMSA at the time the application is made.
   - Application and testing may take place prior to meeting the experience requirement, but credentials will be issued only when the six months experience has been met.
   - Must sign and abide by the CMC Code of Ethics.
   - Must pass the CMC Certification Exam and be re-certified every calendar year.

3. Re-certification Each Certified Moving Consultant must be re-certified annually by submitting evidence of having completed a minimum of 8 hours of continuing education and training related to the moving and storage business. NOTE: All AMSA training will satisfy the certification requirements.

4. Reinstatement Former CMCs may reapply for membership by paying a reinstatement fee and all past annual dues, and completing a new, signed application.

5. Fees and Dues Application fee is $100 and the annual renewal fee is $125.

6. Re-examination Applicants who fail the test may be re-examined within six months from the time of application. Failure to do so may result in another application fee.

7. Authorization to use CMC credential Current, dues-paying members of the CMC program are the only individuals authorized to use the CMC credential in their marketing materials or on business cards, or represent themselves out as “Certified Moving Consultants.” The “Certified Moving Consultant” credential requires continuous annual participation as a dues-paying member and continuing education and training.

8. Sanctions Individuals who falsely represent themselves out as CMCs or engage in unethical or illegal activity are subject to sanctions by the AMSA including administrative and/or legal action.

The statements given are true and correct to the best of my knowledge. The information contained herein may be independently verified by the Association and for this purpose I expressly authorize and permit the Association to do so. I have read and understand and will abide by both the Certified Moving Consultant’s Code of Ethics and the Policy Guidelines.

______________________________________________                 _______________________
Signature        Date
OFFICIAL CERTIFIED MOVING CONSULTANT APPLICATION

Name (First and Last)

Company

Street address

City/State/ZIP

Phone number

Fax number

E-mail address

Website address

Van line affiliation

Person recommending you for CMC

Payment options for the $100 CMC application fee:

☐ VISA  ☐ MasterCard  ☐ Discover  ☐ Check Enclosed (Made payable to AMSA*)

If paying by mail, send to
AMSA, Attn: CMC
PO Box 238
Moneta, VA 24121-0238

Signature, if using credit card: ________________________________

Print name as shown on credit card: ________________________________

Account Number (ALL DIGITS):

Expiration Date

Complete and return the signed application and $100 application fee to AMSA:

By mail: PO Box 238 Moneta, VA 24121-0238
By fax: (540) 297-6291
By e-mail: mtuck@moving.org

AMSA Use Only:

AMSA ID:  Carrier ID:

Invoice #:  CMC ID:

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